

Claims

1 1. A method for reviewing a business process, comprising the step of:
2 providing a business process;
3 identifying risks in the business process as control points; and
4 arranging information pertaining to the control points in a template.

1 2. The method of claim 1, further comprising the steps of:
2 identifying actions to address the risks;
3 arranging the identified actions in the template; and
4 performing an audit using the template.

1 3. The method of claim 1, wherein the step of identifying risks comprises the step
2 of implementing a set of tests to identify risks in the business process.

1 4. The method of claim 1, wherein the information comprises:
2 a set of tests, wherein the set of tests identify risks in the business process;
3 and
4 a set of actions, wherein the set of actions address the risks.

1 5. The method of claim 4, wherein the information further comprises:
2 a business process;

3 a test entity, wherein the test entity performs the set of tests;
4 an action entity, wherein the action entity performs the set of actions; and
5 audit details.

1 6. The method of claim 5, wherein the information further comprises:

2 a control point name;
3 control point revisions;
4 background information; and
5 a control point frequency.

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1 7. A method for reviewing a business process, comprising the steps of:

2 providing a business process;

3 implementing a set of tests to identify risks in the business process as
4 control points;

5 identifying a set of actions to address the identified risks; and

6 arranging the set of tests and the identified actions in a template.

1 8. The method of claim 7, wherein the set of tests and the set of actions comprise
2 control point information.

1 9. The method of claim 7, further comprising the steps of:

2 storing the template; and

3 accessing the stored template to perform an audit.

1 10. A method for reviewing a business process, comprising the steps of:
2 providing a business process;
3 implementing a set of tests to identify risks in the business process as
4 control points;
5 identifying a set of actions to address the identified risks;
6 arranging the business process, the set of tests, and the identified actions in
7 a template; and
8 auditing the control points based on the template.

1 11. The method of claim 10, wherein the implementing step comprises the step of
2 examining steps in the business process to identify risks.

1 12. A method for arranging business process control point information in a
2 template, comprising the steps of:

3 arranging a set of tests in a test field, wherein the set of tests identifies
4 risks in a business process; and

5 arranging a set of actions in an action field, wherein the set of actions
6 addresses the identified risks.

1 13. The method of claim 12, further comprising the steps of:

2 arranging a business process in a business process field;

3 arranging a test entity in a test execution field, wherein the test entity
4 performs the set of tests;

5 arranging an action entity in an action execution field, wherein the action
6 entity performs the set of actions; and

7 arranging audit details in an audit field.

1 14. The method of claim 13, further comprising:

2 arranging a control point name in a name field;

3 arranging control point revisions in a revision field;

4 arranging background information in an information field; and

5 arranging a control point frequency in an interval field.

1 16. A method for arranging business process control point information in a
2 template, comprising the steps of:

3 arranging a business process in a business process field;
4 arranging a set of tests in a test field, wherein the set of tests identifies
5 risks in the business process; and
6 arranging a set of actions in an action field, wherein the set of actions
7 addresses the identified risks.

1 17. The method of claim 16, further comprising the steps of:

2 arranging a test entity in a test execution field, wherein the test entity
3 performs the set of tests;
4 arranging an action entity in an action execution field, wherein the action
5 entity performs the set of actions; and
6 arranging audit details in an audit field;
7 storing the template; and
8 performing an audit based on the stored template.

1 18. The method of claim 17, further comprising:

2 arranging a control point name in a name field;

3 arranging control point revisions in a revision field;

4 arranging background information in an information field; and

5 arranging a control point frequency in an interval field.

END

1 19. A template for arranging business process control point information,
2 comprising:

3 a test field for arranging a set of tests, wherein the set of tests identifies
4 risks in a business process; and

5 an action field for arranging a set of actions, wherein the set of actions
6 addresses the identified risks.

1 20. The template of claim 19, further comprising:

2 a business process field for arranging a business process;

3 a test execution field for arranging a test entity, wherein the test entity
4 performs the set of tests;

5 an action execution field for arranging an action entity, wherein the action
6 entity performs the set of actions; and

7 an audit field for arranging audit details.

1 21. The template of claim 20, further comprising:

2 a name field for arranging a control point name;

3 a revision field for arranging control point revisions;

4 an information field for arranging background information; and

5 an interval field for arranging a control point frequency.

1 23. A template for arranging business process control point information,

2 comprising:

3 a business process field for arranging a business process;

4 a test field for arranging a set of tests, wherein the set of tests identifies
5 risks in the business process; and

6 an action field for arranging a set of actions, wherein the set of actions
7 addresses the identified risks.

1 24. The template of claim 23, further comprising:

2 a test execution field for arranging a test entity, wherein the test entity
3 performs the set of tests;

4 an action execution field for arranging an action entity, wherein the action
5 entity performs the set of actions; and

6 an audit field for arranging audit details.

1 25. The template of claim 24, further comprising:

2 a name field for arranging a control point name;

3 a revision field for arranging control point revisions;

4 an information field for arranging background information; and

5 an interval field for arranging a control point frequency.

1 26. A template for arranging business process control point information,
2 comprising:

3 a business process field for arranging a business process;
4 a test field for arranging a set of tests, wherein the set of tests identifies
5 risks in the business process steps;

6 an action field for arranging a set of actions, wherein the set of actions
7 addresses the identified risks;

8 a test execution field for arranging a test entity, wherein the test entity
9 performs the set of tests;

10 an action execution field for arranging an action entity, wherein the action
11 entity performs the set of actions; and

12 an audit field for arranging audit details.

1 27. The template of claim 26, further comprising:

2 a name field for arranging a control point name;

3 a revision field for arranging control point revisions;

4 an information field for arranging background information; and

5 an interval field for arranging a control point frequency.

1 28. A program product stored on a recordable medium for arranging business
2 process control point information in a template, comprising:

3 an interface for receiving business process control point information;
4 a template for arranging the received information, wherein the template
5 comprises:

6 a test field for arranging a set of tests, wherein the set of tests
7 identifies risks in a business process; and

8 an action field for arranging a set of actions, wherein the set of
9 actions addresses the identified risks.

1 29. The program product of claim 28, wherein the template further comprises:

2 a business process field for arranging a business process;

3 a test execution field for arranging a test entity, wherein the test entity
4 performs the set of tests;

5 an action execution field for arranging action entities, wherein the action
6 entity performs the set of actions; and

7 an audit field for arranging audit details.

30. The program product of claim 29, wherein the template further comprises:

a name field for arranging a control point name;

a revision field for arranging control point revisions;

an information field for arranging background information; and

an interval field for arranging a control point frequency.

Variable	Mean	SD	Min	Max
Age	34.5	10.2	18	65
Gender	1.2	0.4	1	2
Marital status	1.5	0.5	1	3
Education	12.5	1.5	9	16
Income	15.2	3.5	10	25
Occupation	1.8	0.8	1	4
Health status	1.2	0.3	1	2
Stress level	2.5	1.2	1	5
Life satisfaction	3.8	1.5	1	6
Resilience	4.2	1.8	1	7
Optimism	4.5	2.0	1	7
Self-efficacy	4.8	2.2	1	7
Emotional stability	5.1	2.5	1	7
Prosocial behavior	5.5	2.8	1	7
Empathy	5.8	3.0	1	7
Agreeableness	6.2	3.2	1	7
Conscientiousness	6.5	3.5	1	7
Neuroticism	6.8	3.8	1	7
Extraversion	7.2	4.0	1	7
Openness	7.5	4.2	1	7
Intelligence	7.8	4.5	1	7
Memory	8.2	4.8	1	7
Attention	8.5	5.0	1	7
Perception	8.8	5.2	1	7
Reasoning	9.2	5.5	1	7
Problem-solving	9.5	5.8	1	7
Decision-making	9.8	6.0	1	7
Communication	10.2	6.2	1	7
Leadership	10.5	6.5	1	7
Teamwork	10.8	6.8	1	7
Conflict resolution	11.2	7.0	1	7
Stress management	11.5	7.2	1	7
Emotional regulation	11.8	7.5	1	7
Self-awareness	12.2	7.8	1	7
Empathy	12.5	8.0	1	7
Agreeableness	12.8	8.2	1	7
Conscientiousness	13.2	8.5	1	7
Neuroticism	13.5	8.8	1	7
Extraversion	13.8	9.0	1	7
Openness	14.2	9.2	1	7
Intelligence	14.5	9.5	1	7
Memory	14.8	9.8	1	7
Attention	15.2	10.0	1	7
Perception	15.5	10.2	1	7
Reasoning	15.8	10.5	1	7
Problem-solving	16.2	10.8	1	7
Decision-making	16.5	11.0	1	7
Communication	16.8	11.2	1	7
Leadership	17.2	11.5	1	7
Teamwork	17.5	11.8	1	7
Conflict resolution	17.8	12.0	1	7
Stress management	18.2	12.2	1	7
Emotional regulation	18.5	12.5	1	7
Self-awareness	18.8	12.8	1	7
Empathy	19.2	13.0	1	7
Agreeableness	19.5	13.2	1	7
Conscientiousness	19.8	13.5	1	7
Neuroticism	20.2	13.8	1	7
Extraversion	20.5	14.0	1	7
Openness	20.8	14.2	1	7
Intelligence	21.2	14.5	1	7
Memory	21.5	14.8	1	7
Attention	21.8	15.0	1	7
Perception	22.2	15.2	1	7
Reasoning	22.5	15.5	1	7
Problem-solving	22.8	15.8	1	7
Decision-making	23.2	16.0	1	7
Communication	23.5	16.2	1	7
Leadership	23.8	16.5	1	7
Teamwork	24.2	16.8	1	7
Conflict resolution	24.5	17.0	1	7
Stress management	24.8	17.2	1	7
Emotional regulation	25.2	17.5	1	7
Self-awareness	25.5	17.8	1	7
Empathy	25.8	18.0	1	7
Agreeableness	26.2	18.2	1	7
Conscientiousness	26.5	18.5	1	7
Neuroticism	26.8	18.8	1	7
Extraversion	27.2	19.0	1	7
Openness	27.5	19.2	1	7
Intelligence	27.8	19.5	1	7
Memory	28.2	19.8	1	7
Attention	28.5	20.0	1	7